

Mobile Site • LinkedIn • FaceBook • YouTube • SlideShare

Professional Skills & Competencies

Cross-Media Design • Multimedia Design • Instructional Design • Learning Technologies

Design Skills

Cross-Media & Multimedia Design

Translates complex concepts into easy-to-understand illustrations for publication and teaching purposes.

Creates accessible presentations and interactive PDFs.

Designs eLearning materials and web-based training.

Develops low and high-fidelity print and multimedia prototypes for training and marketing projects.

Designs effective visual treatments for presentations, eLearning and marketing campaigns (print and web).

Produces training and promotional videos, concept to finished product.

Storyboarding Graphics
Scripting Video editing
Sound Voice-over

Instructional Design & Learning Technologies

Conducts research to determine training needs.

Writes performance objectives for courses.

Collaborates with subject matter experts (SMEs) to develop activities that support performance objectives.

Designs and tests job aids for usability with students, trainees and accomplished professionals.

Develops criteria to measure effectiveness of courses.

Technical Skills

Software Applications

Dreamweaver

InDesign Quark XPress
MicroSoft Word PowerPoint
Illustrator Acrobat Pro
Captivate Camtasia
Premiere Pro Photoshop
Soundbooth Adobe Audition

HTML/CSS

Design Process

Conducts research to develop human-centered solutions to address learning challenges.

Collaborates with subject matter experts to analyze findings and visualize all potential solutions.

Prototypes the proposed solutions.

Assesses whether the prototype can be replicated and determines if modifications are needed.

Evaluates prototypes for usability and accessibility.

Redevelops prototypes, testing concepts using an iterative process.

Core Competencies

Cross-Media Design – Collaborates directly with staff and stakeholders to strengthen relationships and trust while coordinating communications across all media.

Multimedia Design – Combines videos, interactive presentations and eLearning modules.

Graphic Design – Designs and develops marketing collateral, instructional materials, and presentations that are engaging and accessible.

Learning Technologies – Applies technology effectively across the different areas of expertise and identifies when and how to use technology as a training solution.

Instructional Design – Selects effective instructional and delivery methods for different learning situations. Designs blended learning solutions. Applies Design Thinking Model and ADDIE model as appropriate.

Illustration – Works intuitively with subject matter experts to simplify complex information by applying visual design strategies.

Visual Design – Integrates Universal Design principles into all levels of design to improve both the learning environment and the learning experience.

Testimonials

Dana Morris-Jones, OD Consultant & Executive Coach The Delphi Group

Angela was the perfect person to create illustrations for my book. She did a great job of translating my non-visual concepts into clear visuals without over-complicating them. The results added to the professional look of my manuscript.

Julie Bernas-Pierce, Program Director, Junior Blind. Former Executive Director, Blind Babies Foundation

Angela worked diligently and creatively with Blind Babies Foundation to create a book celebrating our agency's 60 year history. She also created a promotional video to engage our donors, using still photographs, video footage and narrative to tell our story. I highly recommend Angela for graphic design work and for her dedication to fully accessible media for all.

Amanda Lueck, Ph.D., Professor Emerita Formerly at San Francisco State University

Angela's work is high quality and timely. I plan on hiring her again because I know that she will deliver quality outcomes for my projects.

Darwin Gillett, Author and Speaker Noble Advisors, Ascendza CEO Center

Angela has worked for me for several years. First creating illustrations for presentations and my book on Noble Enterprise. Recently Angela created a distance learning course on Noble Enterprise based on my book. I am very pleased. A great contribution!

Patricia Donohue, Assistant Professor, San Francisco State University, Instructional Technology

It has been my pleasure to work with Angela Dowd on our corporate logo for Community Learning Research, LLC. She collaborated as a partner with us to help realize our vision for the company. Angela delivers material on time. Her work is creative, detailed, and always the highest quality.

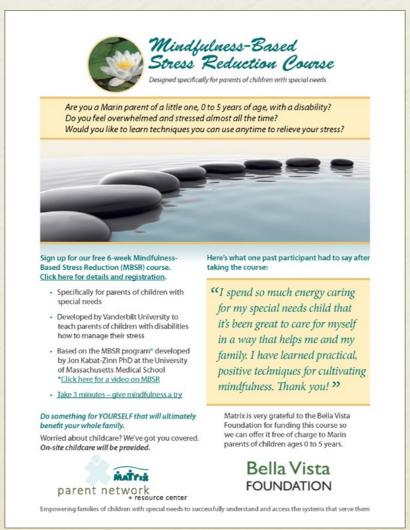
Paul Anjeski, President, 2015, ATD (Association for Talent Development) Golden Gate Chapter

Angela is a fantastic collaborator with outstanding skills. Her contribution to the graphic content to a recent course was a major selling point to the client. She is thorough and reliable, two qualities vital when working virtually. If you have an opportunity to work with Angela, take it!



Graphic Design: Event and Training Flyers designed for Matrix Parent Network and Resource Center







Download flyer

Download flyer

Download flyer

Promotional flyers designed for Matrix Parent Network and Resource Center for fundraising and training events. They were created using Adobe Illustrator, InDesign, Photoshop, and Acrobat. © 2017, Matrix Parent Network and Resource Center.



Graphic Design: Bi-Monthly Newsmagazine

ENETWORKER

a publication of Matrix Parent Network & Resource Center • Spring 2017

Matrix Parent Network is a 501(c)(3) organization founded in 1983 to serve families of children with special needs. We serve Marin, Napa, Solano, and Sonoma counties.

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Sandi Strang

SOME MUSINGS FROM THE EXECUTIVE DIRECTOR..

Managing Behavior in Uncertain Times

WILL THERE BE CUTS TO NECESSARY PROGRAMS FOR OUR CHILDREN? What will happen to mandated services? What will the future look like? So far, 2017 has felt very disconcerting.

s it just me or has anyone else felt some anxiety recently? If you have felt calm and serene the past several months, you have probably not looked at any news or social media. Or maybe you are ardent practitioners of mindfulness. The rest of us have been trying to negotiate everyday life while the whole world seems unsettled and rocky.

Managing the stress and anxiety of uncertainty, as adults, is challenging enough. Maybe we decide to make a mental checklist to help predict what will happen next. This might include:

- Observing the environment and people around us
- Observing how others are responding to these uncertain times
 Recalling similar situations and how

We assess the situation, look for familiar patterns, and try to predict what might happen next.

What if this stress of uncertainty—of not really being able to predict what is next—was a daily occurrence? Imagine not being able to "read" the environment or people's moods.

Suppose you're a child who doesn't have the language to express your confusion. What if you couldn't understand the meanings of the words the teachers or adults were using? Would this reduce stress and anxiety would it be calming and soothing?

Perhaps this current state of the world is a reminder to us as adults and parents. While we generally operate in a somewhat predictable, familiar world, we still need to be capable of managing unpredictability and uncertainty.

We've already honed these skills over years of practice and had some epic stumbles along the way. We've learned strategies and acquired tools that allow us to calm down and move forward.

What's important right now is to remember to:

- Use these strategies and tools Model using them for our
- observant offspring
 Breathe

Nora Thompson, Executive Director



ENETWORKER

a publication of Matrix Parent Network & Resource Center • Fall 2016

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Margaret Johnston Jennifer Mates Coleman McDonough Gloria Ochoa Stephanie Ryan

Behavior Solutions

SOME MUSINGS FROM THE EXECUTIVE DIRECTOR...

Solving the Behavior Puzzle



Recently, I was watching a mom trying to soothe her fussy, crying baby. She said, with some frustration, "I wish he could just tell me what is the matter—then I could make it better." I remembered my own adventures in trying to "guess what is wrong with screaming baby". Is the baby too hot or too cold? Is it a wet or stinky diaper, a gas problem, or an ear infection? I had an internal list that was reviewed regularly. Eventually, the baby would be comforted, but I was never sure if I had made something better or the baby had simply run out of steam.

This common experience reminded me of what someone told me long ago; "Behavior is a form of communication." That baby's behavior was loudly trying to communicate something about a need or discomfort. As the parents, we try very hard to decipher what that need is.

Children who are nonverbal or have limited verbal and communication skills use behavior to show how they are feeling and ask for what they need or want. It becomes the grownups' job to decode the puzzling, often disruptive, behaviors. These behaviors could be caused by a number of things, like not wanting to transition to the next activity or not understanding a social interaction. Even something as small as a scratchy clothing tag could cause sensory overload. Behaviors interfere in many things...access to education, social interactions, and ability to build meaningful relationships. But what is the behavior really trying to tell us?

Understanding behaviors and what they mean requires patience and practice. It also requires an understanding of the context of the behavior. There are many good resources available about positive behavior plans. As a Parent Training Center, we hear from families daily about their children's behavior challenges. Social isolation, suspensions, and expulsions are all brought on by behavior problems. We provide information about how to get a Behavior Intervention Plan and offer resources to help families access needed services.

A good behavior plan is as much about the adult's behaviors as it is the child's. It creates strategies and plans that help us recognize behaviors. This makes it possible to redirect by rewarding positive actions, which helps the child. Our behavior, as adults, absolutely communicates messages to the child. Let's hope we are communicating the most positive messages we possibly can. What we do is so much more powerful than what we say



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Coleman McDonough Gloria Ochoa Martha Perdomo Stephanie Ryan SOME MUSINGS FROM THE EXECUTIVE DIRECTOR...



he theme for this Spring Networker is a "Call to Action". Matrix has been providing information and tools through our newsletters, websites, social media, trainings, etc., to all of you of rothe last 30+ years. We hope those have been useful and helpful to you. Now we are asking you to take that information—our tips and strategies—and take action—to do, to act. "But wait!", you might say. "I am already too busy, too stressed, too overwhelmed, and now you expect me to do more?" I hear you and understand. This issue will have a series of small but effective ways for you to "take action".

As parents, we often feel immobilized and stuck, unsure what next step we should take to help our child be successful. We are overwhelmed by the sheer volume of information hurtling our way (what is reliable and what is not) and the constant juggling of priorities. These feelings are not unique to families. Professionals in this field also can relate. The simple suggestions that we feature in this issue can help. Though different, each is a call to action, a conscious effort that can make a difference. Get busy! I know you can.

FOR FAMILIES:

- THINK: Take a few minutes each day to think about the gifts your child brings you and the world. I know some days it will be hard to think about gifts when faced with all the challenges. Take action by trying.
- CONNECT: Find another family and connect. Build the parent network by sharing ideas and support.
- LEARN: Find who your policy makers are and how to connect with them.
- SHARE: Spread the word to family and friends about how Matrix helps you!

FOR PROFESSIONALS

- THINK: Take a few minutes each day to remember why you chose this field and what it means to you.
- CONNECT: Find other professional who share your passion and build your network.
- LEARN: Rapid changes in the field can mean that continuing education is not only a career requirement, it builds your repertoire and capacity to be effective.
- what a potential resource Matr is to your colleagues.

Nora Thompson, Executive Director

Call To Action

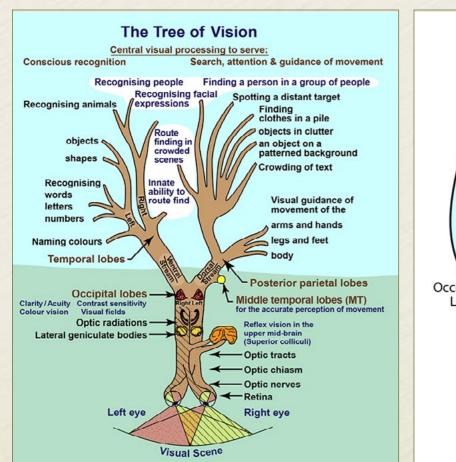
Behavior in Uncertain Times

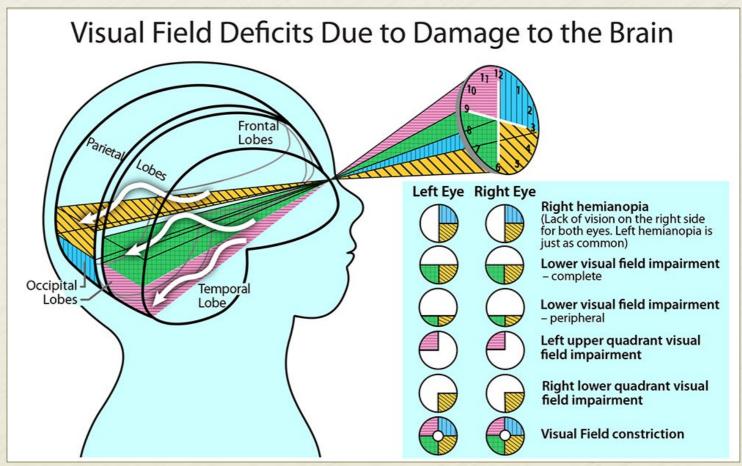
Click here to access downloadable pdfs of the Matrix Networker.

Matrix Networker is an eight page printed newsmagazine that is sent out twice a year.



Graphic Design: Book Illustrations of Medical-Education Concepts (2 of 12)





Ilustrated by Angela Dowd using Adobe Illustrator. Designed by Gordon N. Dutton, M.D.

Color slides are currently being used in course lectures and educational presentations to illustrate medical-education concepts. Gray-scale versions of the diagrams are featured in the book below. Please contact acdowd@acdowd-designs.com to request accessible illustrations.

Lueck, A.H., & Dutton, G.N., (in press).

Vision and the Brain: Understanding Cerebral Visual Impairment in Children.

NY: AFB Press.



Graphic Design: Book Cover Design, Illustration, and Production

Praise for Dana Morris-Jones and The Power of Difference

You have developed a pragmatic and integrative approach, making use of core behavioral science concepts, but leading the reader through a useful framework, including helpful examples and lessons learned. I applaud you for putting your wisdom on paper and in a form that will help people improve how they approach and manage the increasing experience of conflict in the workplace.

Ralph Kilmann, Co-Author, Thomas-Kilmann Conflict Mode Inventory

This book could save you from a career-limiting mistake and it might keep your organization from going off the rails. In this concise manual, Dana Morris-Jones has brought together conflict resolution methodology with the deep understanding of organizational dynamics developed from many years of consulting. You will recognize yourself in the case studies and examples. To enhance your own performance, keep it on your desk for ready reference. And, for better organizational results, train your people in the practical, 5-step method so clearly outlined here.

David Kiel, Ph.D., Leadership Coordinator, Center for Faculty Excellence

University of North Carolina Chapel Hill

In a world of increasingly complex organizations filled with people of diverse backgrounds on many levels, and dealing with issues that cross traditional organizational, geographical, and functional boundaries, this is the approach to conflict needed in the 21st century.

Lorri Manasse, Ph.D., PCC, Organization Development Consultant and Executive Coach,

Cortland Group, Washington, DC Adjunct Faculty, Federal Executive Institute, Charlottesville, VA

Summary

The Power of Difference provides a comprehensive roadmap for anyone who works in an organization and struggles with the frustration of unresolved conflict that is often the source of work disruption and disengagement.

The pragmatic five-step model the book is based on draws on more than forty years of knowledge and experience in organization development, social psychology, and conflict resolution, and brings together both time-tested and relatively new theoretical bases for processes to resolve organizational differences constructively. Real case illustrations make it understandable and user friendly.

The model and accompanying skill-building activities provide a toolbox for OD and HR professionals, coaches, counselors, leaders, and managers who assist and guide others to resolve organizational differences.

About Dana Morris-Jones

After receiving a Ph.D. in Counseling Psychology and training in group dynamics from NTL Institute for Applied Behavioral Science, Dana worked as an internal consultant to a large gas & electric utility facing massive change brought about by deregulation. Before starting her own consulting practice, she trained and was certified as a mediator. Since then, Dana has built on counseling, organization development, and conflict resolution practices to help leaders, managers and members of organizations build consensus and achieve alignment to move their organizations forward. Teaching graduate students and coaching leaders has helped her solidify the approaches and practices that have proven most effective.



The **POWER of** DIFFERENCE Dana Morris-Jones THE DELPHI GROUP

From Conflict to Collaboration in Five Steps **Dana Morris-Jones**

Illustrated using Adobe Illustrator. Layout created in InDesign and saved as a PDF. File produced for self publishing by the author through Amazon (direct printing). Several line illustrations were also created in Illustrator for the inside of the book.





Graphic Design: Logos and Branding





































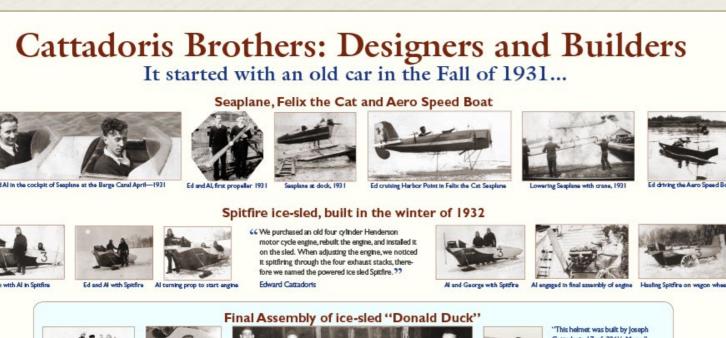


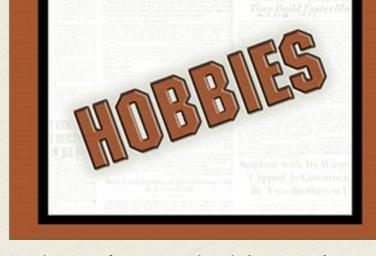


Logo and branding designs created using using Adobe Illustrator and Photoshop. These designs are used for signs and business cards and work well enlarged and reduced in size. They are designed to be used across all media.

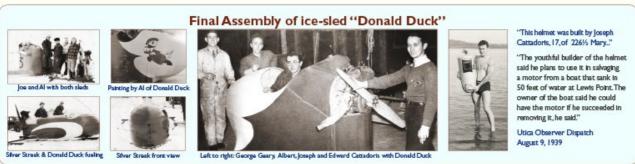


Graphic Design: Poster, Video and Book of Projects, Cattadoris Brothers





Book cover for project book (InDesign)





























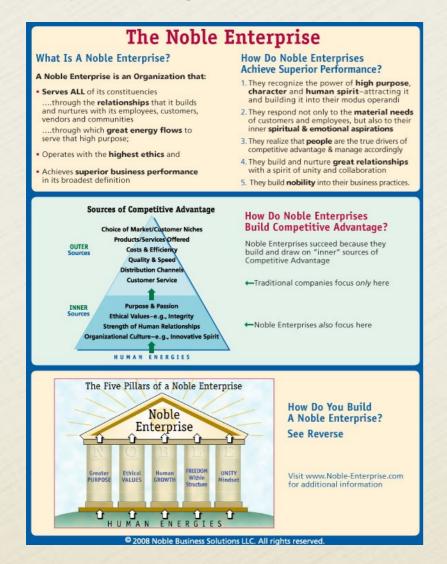


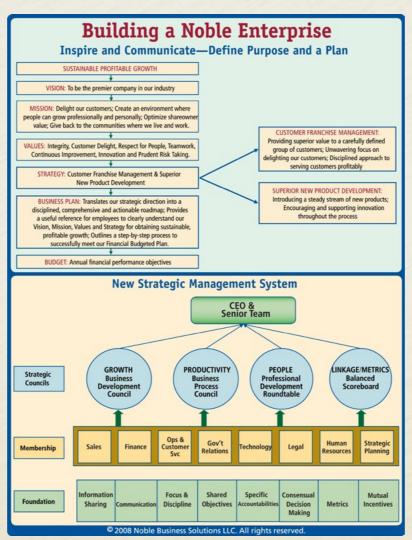
Poster (20" x 16") and book designed and produced using Adobe InDesign. Images were scanned, adjusted, repaired and restored using Adobe Photoshop.

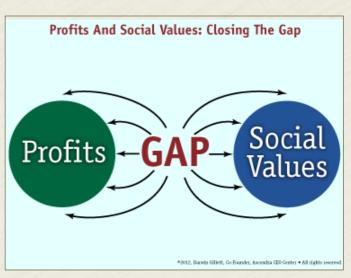
© 2015, Angela C. Dowd



Graphic Design: Illustrations for Handout and Slides for Noble Advisors Presentation









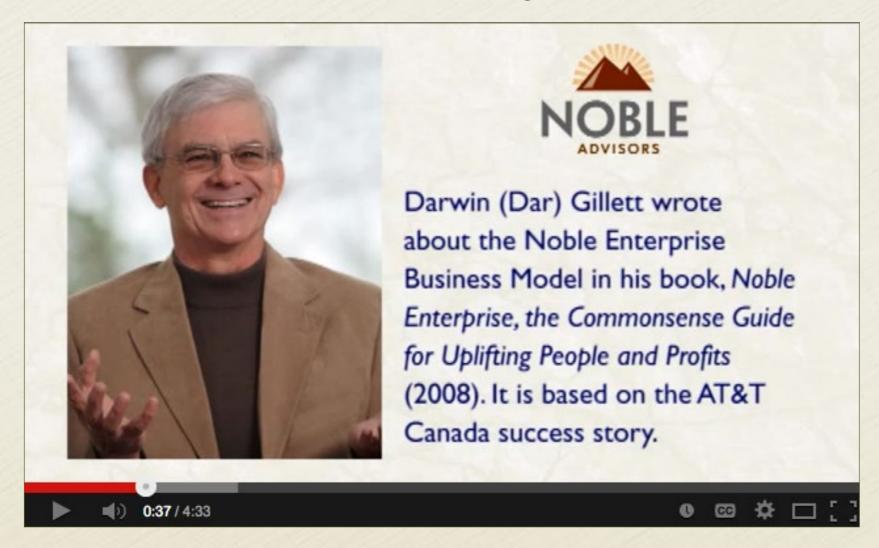
Laminated handout (2-sided), designed for a presentation at Olin Business School by Dar Gillett of Noble Advisors. All parts were created with Adobe InDesign and Illustrator.

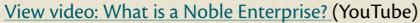
Two (of several) slide illustrations for a presentation Dar Gillett, of Ascendza CEO Center, gave at a conference in Brazil.





Multimedia: Video & Web-Based Training

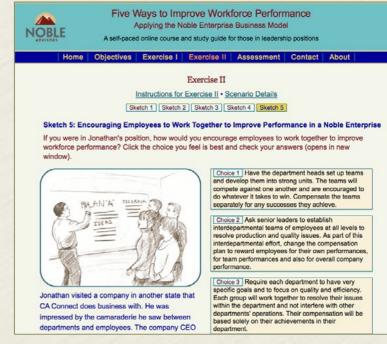




Five Ways to Elevate Workforce Performance: Applying the Noble Enterprise Business Model.

A web-based training course for people in leadership roles seeking to improve workforce performance.

- Video designed and produced with Adobe Premiere Pro, website developed in Dreamweaver
- Refer to Creative Work Report (pdf, 1.3 MB) for project details



View web-based training scenarios





Multimedia: eLearning Module



View tutorial: Intro to myVolunteerPage.com

Gives a brief overview of the Exploratorium Volunteer Website and shows how to set up a profile.

- Designed and developed using Adobe Captivate e-Learning development software
- Can be viewed on a computer or a mobile device
- Script adapted from the Volunteer Webpage User Manual
- · Banner adapted from existing Exploratorium Volunteer Website and user manual branding



Table of contents and first page



Storyboard (PPT 565 KB)



Job Aid (pdf 617 KB)

Click below to download scripts:

Instructional Features (doc, 32 KB)

Creating a Moodle Course (doc, 47 KB)



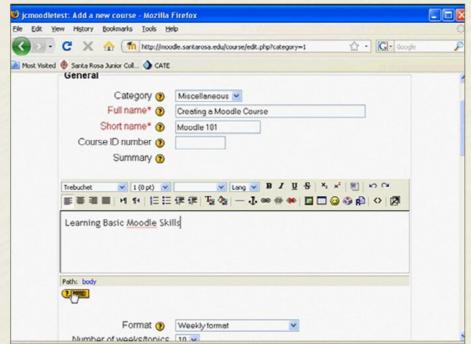


93,911 views to date

Multimedia: Screen Flow Video







View Moodle's Instructional Features Video (YouTube)

Videos designed and developed using Camtasia for Santa Rosa Junior College, Computer Sciences Department, to train instructors to use the new learning management system, © 2015, Angela C. Dowd.

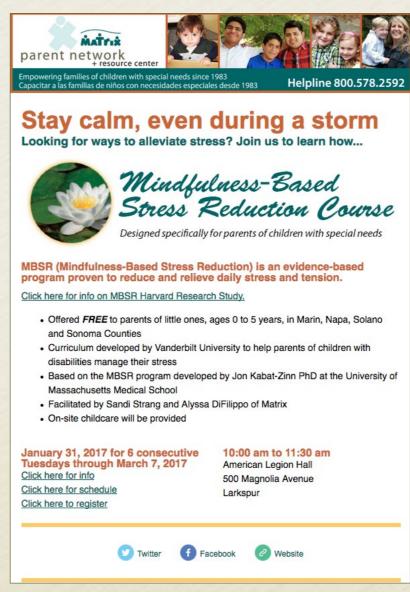


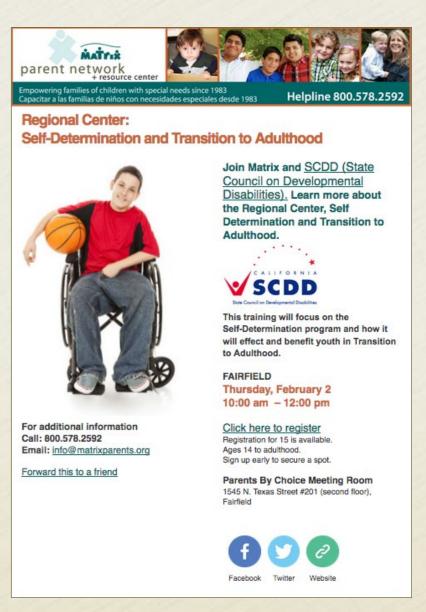
Angela C. Dowd • (707) 981-7998 • acdowd@acdowd-designs.com

Mobile Site • LinkedIn • FaceBook • YouTube • SlideShare

Multimedia: HTML Emails Designed in MailChimp







Open MailChimp Archive

Families who have children with special needs face many challenges during the holidays. One great coping strategy

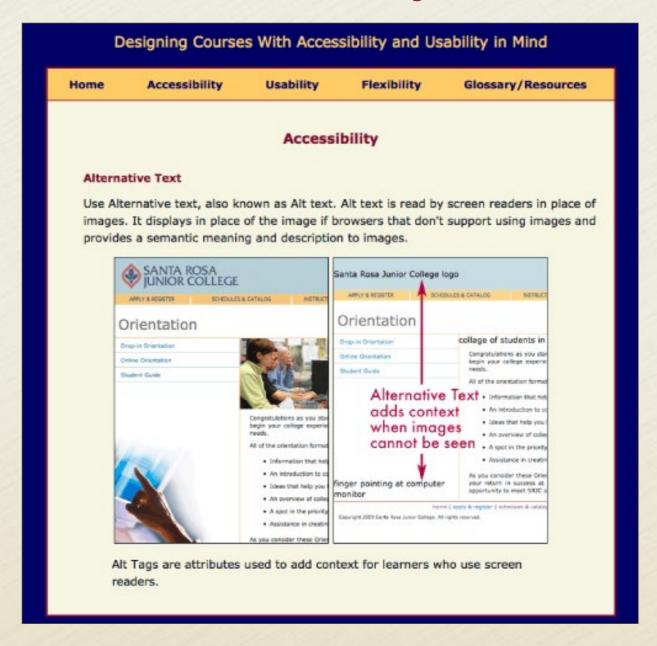
Open MailChimp Archive

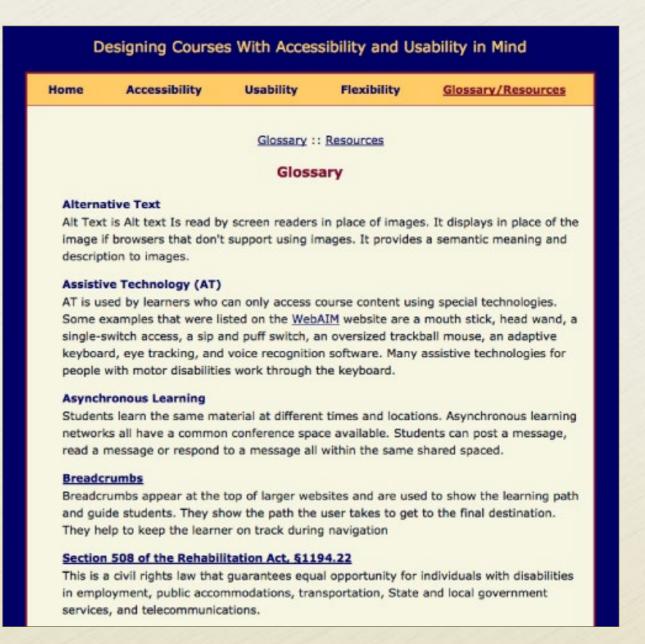
Open MailChimp Archive





Multimedia: Web-Based Training



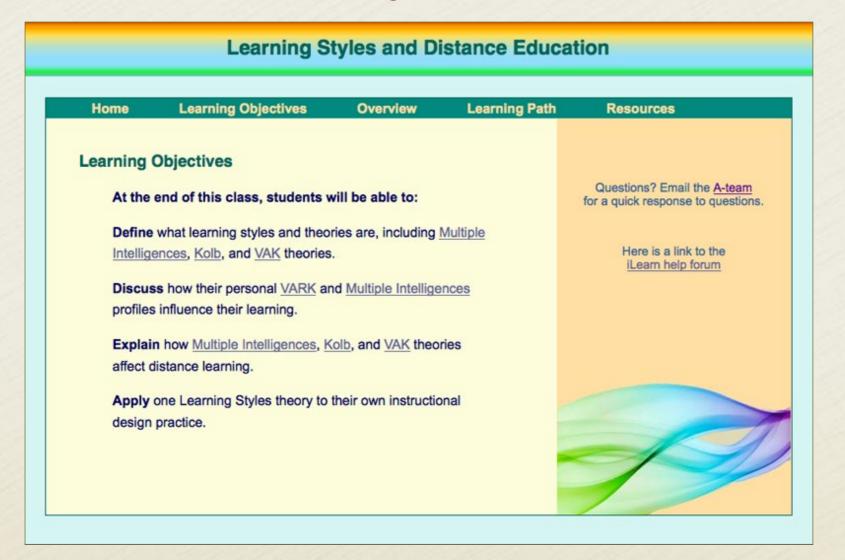


Visit web-based training web site

Designed and developed using Dreamweaver for Santa Rosa Junior College, Computer Sciences Department. This site was designed as a resource for instructors with a need to learn about designing accessible instructional materials, © 2015, Angela C. Dowd.



Multimedia: Distance Learning Seminar (web-based)



The Learning Path Learning Styles Overview of Course Directly below you will see a diagram flustrating the five main elements of our course learning for the week. Survey and Identify Report your learning styles & intelligences to iteam forum Complete Monday 11/16 by 7pr Explore VARK, Multiple nces & Kolb Theories · Reflect on how your learning styles impact your learning experiences positively and negatively a DE learning situation to accommodate different learning styles · Reflect on iLearn Forum Class Weekly Reflection · Discuss how our class has · Reflect in iLearn Forum Pedagogical Rationale In order to understand Learning Styles are basically the ways that people best learn. There are over 25 Learning Styles theories. There are so many learning styles theories that there are multiple theories of how to categorize them. In order to narrow the scope of this class to make it do-able, we've decided to give you an overview of Learning Styles theories and provide resources for you to learn about three different learning styles: Gardner's Multiple Intelligences, VARK & VAK (known as Visual, Auditory, Reading and Kinesthetic) and Kolb's theory.

Visit online seminar website: Learning Styles and Distance Education

Team Project for a Distance Learning Seminar at San Francisco State University. The course objective is for Instructional Design(ID) students to apply Learning Styles Theory to their ID practices.

- · Website designed using Dreamweaver
- · Learning Path and other downloadable handouts designed using Adobe InDesign and Acrobat Pro

Click links below to download documents

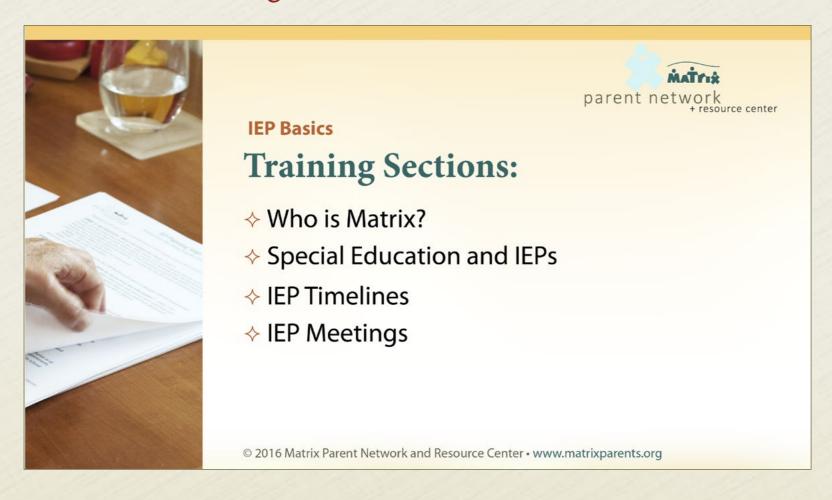
View Goals & Learning Path (pdf, 897 KB)

Course Summary Report (pdf 968 KB)

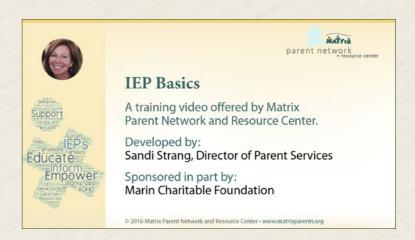
Course Debrief (pdf 37 KB)



Multimedia: Training Presentation



View IEP (Individualized Education Plan) Basics, a presentation and video training designed for Matrix Parent Network and Resource Center. The presentation pdf is available for viewing. The video is not publicly available.



View IEP (Individualized Education Plan) Basics



Multimedia: Presentation and Handout

Manage the Story, Manage the Change:

How Neuroscience Informs the Management of Change through Storytelling

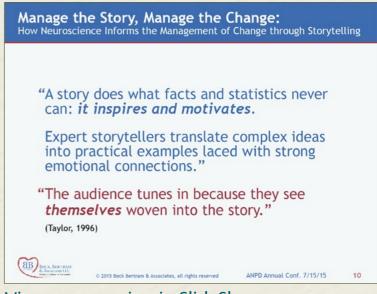
Mark D. Beck, DNP, MSN, BS, RN-BC, CENP, HeartMath® Certified Trainer, RN-BC CEO, Beck, Bertram & Associates LLC



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ANPD Annual Conf. 7/15/15

Manage the Story, Manage the Change: How Neuroscience Informs the Management of Change. © 2015, Mark D. Beck, DNP, MSN, BS, RN-BC, CENP, Beck Bertram & Associates LLC. Presentation delivered at Association for Nursing Professional Development (ANPD) Annual Conference.



View presentation in SlideShare



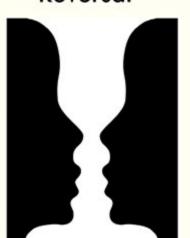
Download handout from Slideshare



Multimedia: Presentation on Visual Design Strategies for ASTD Golden Gate Chapter Meetings

Figure/Ground Principle Strategies

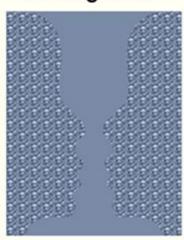
Reversal



Stable



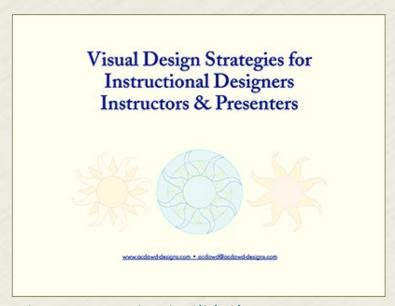
Ambiguous



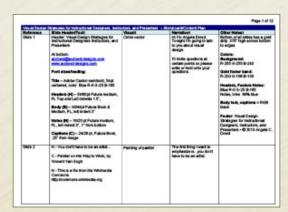
Choose a **Stable Figure/Ground** relationship and remember to build in enough contrast between your background and your foreground. **80% contrast is recommended**.

Visual Design Strategies for Instructional Designers, Instructors, and Presenters • © 2013 Angela C. Dowd

Presentation designed using Adobe InDesign and Acrobat Pro. It was developed for the Association for Talent Development (ATD formerly ASTD), Golden Gate Chapter and presented at the North Bay and South Bay meetings.



View Presentation in SlideShare 2067 views to date



Storyboard & Script (pdf 166 KB)

Visual Design Strategies Handout (pdf 120 KB)